

TONGABEZI



INFORMATION GUIDE

CONTACT US

Tongabezi Lodge
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Livingstone
Zambia

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Marketing: Honour Schram de Jong - honour@honourway.com

HEALTH INFO

MALARIA Prophylactics required

YELLOW FEVER Vaccination required if coming from infected area

TETANUS & HEPATITUS Vaccine required

CHOLERA No

All guests should have medical insurance

PASSPORT & REQUIREMENTS

Visa's are required for most passports.

US Nationals	US\$ 80 Multiple Entry (only)
UK Nationals	US\$ 50.00 Single Entry
	US\$ 80.00 Double/Multiple Entry
Others	US\$ 50.00 Single Entry
	US\$ 80.00 Double/Multiple Entry

Tongabezi recommend you carry a full itinerary with you to present to the immigration officer on arrival. If you need a double entry visa for Zambia please request this upon arrival at customs. (Multiple entry visas can only be purchased from the Embassy prior to arrival)

Please note that transit fees are the same as single entry visa's.

INSURANCE

Fully comprehensive travel insurance is recommended which includes full TRIP CANCELLATION cover. We do charge cancellation fees according to the policies stated.

WELCOME TO LIVINGSTONE

On arrival at Livingstone or Victoria Falls airport, you will be met by a Tongabezi guide who will transfer you to the lodge.

Ensure your agent has booked transfers in advance. Please contact us for road and air transfers to and from Kasane.

GENERAL

VOLTAGE: 220 V (square 3 pin and 2 pin)

LAUNDRY: Yes, complimentary

MEALS: A la carte dining

MEDICAL: 1st Aid trained staff- Emergency Evacuation

COMMUNICATIONS: Phone, fax & email

WATER

Bottled water is available in all the rooms, at the bar and on all activities. Water in the taps has been filtered but not sterilized.

CURRENCY

The local currency is Zambian Kwacha and can be exchanged at local bureau de change offices.

US\$ are widely accepted around town. At Tongabezi we accept all major currencies for payment of activities and gifts from our shop.

Traveller's cheques and Credit cards are accepted in the lodge but there will be a charge of 3.5% on credit cards and 10% on traveller's cheques.

For up to date exchange rates - www.xe.com/ucc

TIPPING/GRATUITIES

Tipping is by no means compulsory and is completely at the guest's discretion. If, however, you do want to tip for good service received during your stay then this would be hugely appreciated by staff, the following can act as a guideline to assist you.

a) Guides

If the guide has done a good job, we recommend \$5.00 per day

b) Valets

If you are happy with the service the valets have offered throughout your stay we recommend \$5.00 a day

c) General Lodge staff

If you are happy with your overall experience at Tongabezi, we recommend \$5.00 per person per night to be left in the communal tipping box at reception.

WEATHER AND CLOTHING

SUMMER: August - April, with October being very hot.

RAIN SEASON Generally starts towards the end of November / December and continues until around mid-March but this does vary from year to year. Temperatures are still warm.

WINTER: May – July (August can still be cool at night and in the mornings – warm during the day)

In winter months it is advised that you do bring warm clothes especially for the mornings and evenings.

RECOMMENDED ITEMS TO PACK

- Good quality sunglasses – preferably polarised.
- Sun hat
- Long sleeved tops and trousers for the evenings
- Good walking shoes
- Sandals – Walks at the Falls and on the island are very wet and rain Macs are provided however shoes may get ruined by spray.
- Swimming costume
- Warm jumper for cooler evenings
- Warm anorak or parka and scarf / gloves for the colder winter months (May to September)
- Light rain gear for summer months (November – April)
- Socks are recommended for the evenings.
- Camera equipment and plenty of film
- If you wear contact lenses we recommend you bring a pair of glasses in case dust irritates your eyes.
- Binoculars
- Malaria tablets
- Sun tan lotion – high factors are recommended as the sun is very strong even on darker skin.
- Moisturiser and lip salve.
- Strong Insect repellent (high Deet factor)
- Basic medical kit – aspirins, plasters, Imodium, antiseptic cream and anti-histamine cream and tablets as well as sting relief cream / spray.
- Tissues / Wet wipes
- Visas / tickets / money / passports
- Waterproof / dustproof bags – covers for your cameras.
- A torch is recommended.
- Gifts for children at Tujatane School - (www.tujatane.com)

If you are combining Tongabezi & Sindabezi Island with a safari you will need to bring appropriate khaki coloured clothing and a pair of good walking shoes.

BAGGAGE LIMITATIONS

Please be aware that many charter flights (small planes) will only allow 12 kg per person.

LAUNDRY

A daily laundry service is available at the lodge if required so don't bring too much.

PRIVATE VEHICLE

If you require a private vehicle and guide, this can be arranged for you at an extra cost and is subject to availability.

If you decide not to take up this option you may be travelling on activities with other guests.

DRINKS POLICY

Drinks are included in Tongabezi rates (excepting champagne, premium wines and liqueurs)

RECONFIRMING FLIGHTS

During your stay at Tongabezi, reservations staff will ensure your onward flight is reconfirmed.

AIRPORT TAX

- International departure tax \$25.00
- Domestic departure tax \$8.00

WILDLIFE AT TONGABEZI

We urge all guests to refrain from feeding any animals around the lodge.

From time to time we are also visited by hippos and elephants but your valet will be on hand to ensure a safe return to and from your room.

COMMUNICATIONS

There is mobile phone reception at Tongabezi and at Sindabezi Island.

We do not have internet connection in our rooms, but if necessary you can check your emails at reception.



For an up to date weather forecast for Zambia go to <http://weather.yahoo.com> and type in Livingstone.